



Lincolnshire Health and Care

Shaping services to meet your needs into the future



**South West Lincolnshire
Clinical Commissioning Group**

The Welby Practice PPG Bottesford

10th February 2016

Find out more on the website:
www.lincolnshirehealthandcare.org



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South West Lincolnshire Commissioning Clinical Group



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Who's involved

Partners include:

- Lincolnshire's four Clinical Commissioning Groups (CCGs)
- United Lincolnshire Hospitals NHS Trust
- Lincolnshire Partnership Foundation Trust – mental health services
- Lincolnshire Community Health Services
- Lincolnshire County Council,
- Lincolnshire LMC – Local medical committee
- Healthwatch Lincolnshire
- Lincolnshire Care Association
- East Midlands Ambulance Services and
- NHS England

Key leaders at the organisations agreed to come together to lead a programme to design a new model for health and care in Lincolnshire which would enable people to access the right services at the right time now and in the future.



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What you've told us

"It's hard to get appointments and you can wait too long for referrals too."

"I had to repeat my story every time to each different health professional – why isn't there better communication?"

"It's a done deal. Our hospitals will shut because there is no more money"

"I don't mind travelling further for some things but what if there is an emergency – will there be the right help quick enough?"

"You end up at A&E because you don't know where else to go".

"Neighbourhood Teams sound great – I don't want to end up in hospital if I can help it"

Ongoing engagement across whole county, opportunities to challenge and have your say, your views informing proposals for public consultation in 2016



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Areas of progress

Self-care and enhanced carers support – pilot projects focused on coordinating support and improved information and education from 2016

Options for changes to hospital services – finalising shortlist of options for public consultation in 2016; will include role of community hospitals and how community services will work alongside

Clinical Assessment Service – Making it easier for the public to access urgent health and care services fast; Senior clinical input to enable faster access to appropriate urgent care

IT, workforce and transport planning and infrastructure – for instance work on a Care Portal to allow health and care professionals to see relevant patient care information to make right decision at the right time



Before the Public Consultation

- CCG want to talk to our patients and carers
- Scheduling sessions to talk to groups and individuals
- Gather peoples views
- Get people involved now – before the consultation
- Prepare members of the public for the consultation
- Involve the Patient Council and PPGs

During the Public Consultation

- Hold up to 20 public events in each CCG area
- CCG will come out and talk to members of the public and patients
- Report back to Patient Council
- Publicity campaign



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Thank you for listening

Any questions?

**Diane Hansen
10th February 2016**